

# CAPITA

## NHS Forth Valley, U.K.



*Capita health planners support NHS Forth Valley in their procurement of a new acute hospital, a new community hospital, and a health centre.*

Project Providing health planning advice

### Key objectives

- Develop project briefing documentation
- Support the procurement process and provide ongoing procurement advice throughout the process of selecting a preferred PFI partner
- Continue to work with the NHS Board and the preferred commercial partner until completion of the design development process.

### Key results

- Development of a set of output based specifications that provide a clear brief
- Engagement with a wide set of stakeholders including the project team, clinical staff, patients, careers and members of the public through a process of public consultation and review
- Objective and transparent evaluation of bidder proposals
- Awarded a high commendation by the International Academy for Design and Health
- Innovative solution to separation of flows allowing clinical movement to be completely separated from facilities management flows and public routes.

## Background

Capita health planners were appointed, as part of the Technical Advisory Team, to support NHS Forth Valley in their procurement of a new acute hospital, a new community hospital, and a health centre.

The commission followed on from previous work with the client developing their outline business cases, and consulting with the wider public community on the options being considered for delivering modern and effective healthcare services to Forth Valley.

## Goals and challenges

The scope of the commission was to work with the two project teams to:

- Develop project briefing documentation
- Support the procurement process and provide ongoing procurement advice throughout the process of selecting a preferred PFI partner
- Continue to work with the NHS Board and the preferred commercial partner until completion of the design development process.

During commission this role was extended to include:

- Advice on and the facilitation of the evaluation of design proposals
- Benchmarking of project scope and capacity planning work to confirm robustness of functional requirements
- Provision of training to project team members, clinicians and management leads on how to 'read' drawings, understand design and participate in the evaluation of design proposals.

## The project approach

To support this project our multidisciplinary team provided:

- Experience of fulfilling this role in comparable health projects
- Specialist knowledge of health building note guidance and current best practice
- A clear understanding of most recent developments in the field (case for single room accommodation/understanding of the concept of evidence-based design).

The success of this project relied on challenging timescales being met at every stage of the procurement process. This was achieved by working effectively with the project team, putting the building blocks for success in place, and following pre-agreed, tried and tested processes.

Capita worked alongside the project teams to create briefing documentation to describe modern models of care that will be used to deliver services from the new facilities. Through training and collaborative working, Capita contributed to the development of the project teams' and clinical leads' skills, so that they were able to take an informed role in the development and evaluation of design solutions.

“We have developed around 40 Output-Based Specifications covering all clinical and non-clinical services that will be delivered from our new hospital. Capita has consistently added value throughout the process and have enabled the project team to deliver robust specifications. We have been able to learn from our healthcare planners allowing us to develop the skills that have enabled us to deliver major project milestones to date.”

Neil McCormick - Project Director, NHS Forth Valley